

## Addy's Villas ~ Nokomis, Florida Frequently Asked Questions

### *What do I do if I get locked out or my keycard does not work?*

We issue a keycard for each adult at time of check-in. If this does happen during office hours, please proceed to the Office and one of our employees will be happy to help you. The Offices closes at 5:00 P.M. If it is after hours, please proceed to Unit 1, which is located in the front of the building where the Office is and Carrie would be glad to help you.

### *What do I do at time of check-out?*

Check-out is at 11 A.M. There are no other forms that you need to sign. Please just leave keycards on table in Villa upon departure.

### *Are there smoking units available?*

All of the units here at Addy's are non-smoking. If you smoke in a guest unit, there is a \$100 non-refundable cleaning fee assessed to your bill.

### *Do we have housekeeping service?*

We do not provide daily housekeeping services. We will provide a light cleaning on every 7<sup>th</sup> day of your stay, upon request. However, you may request additional housekeeping services for a nominal fee.

### *Do we have guest laundry facilities?*

We are please to offer you complimentary guest laundry facilities, located in the north east corner of the building that the office is located in.

### *How do we get clean linens?*

We have linen exchange on Tuesday, Thursday and Saturday. We ask that you place all linens to be exchanged in the laundry basket, located in the closet, and set it outside your door before 11 A.M. All linens placed in the basket for exchange will be returned to your unit in the afternoon. The office is closed 2 days a week. If you set your linens out and they do not get picked up, the office was closed.

### *What do we do with our trash?*

The trash bins are located at the end of the driveway, towards the back of the property. All trash should be placed in appropriate receptacles. Please do not put plastic bags or trash in recycling bins, which have the red and blue labels on them. If you need more trash bags, please proceed to the Office and we will be happy to provide them.

We also ask that you please drive SLOWLY through the property, as we do have children and pets at play.

Thank you for choosing Addy's Villas to be your home away from home! We look forward to welcoming you to paradise again and again!!

Sincerely,  
The Management and Staff at Addy's Villas

# Nokomis